

What's the problem?

Handovers of patients from intensive care to the ward can be rushed and inconsistent. Important details are missed and it puts vulnerable children at risk of problems like heart failure, infections, clots at line sites and broken trust between families and the healthcare team.

Aim

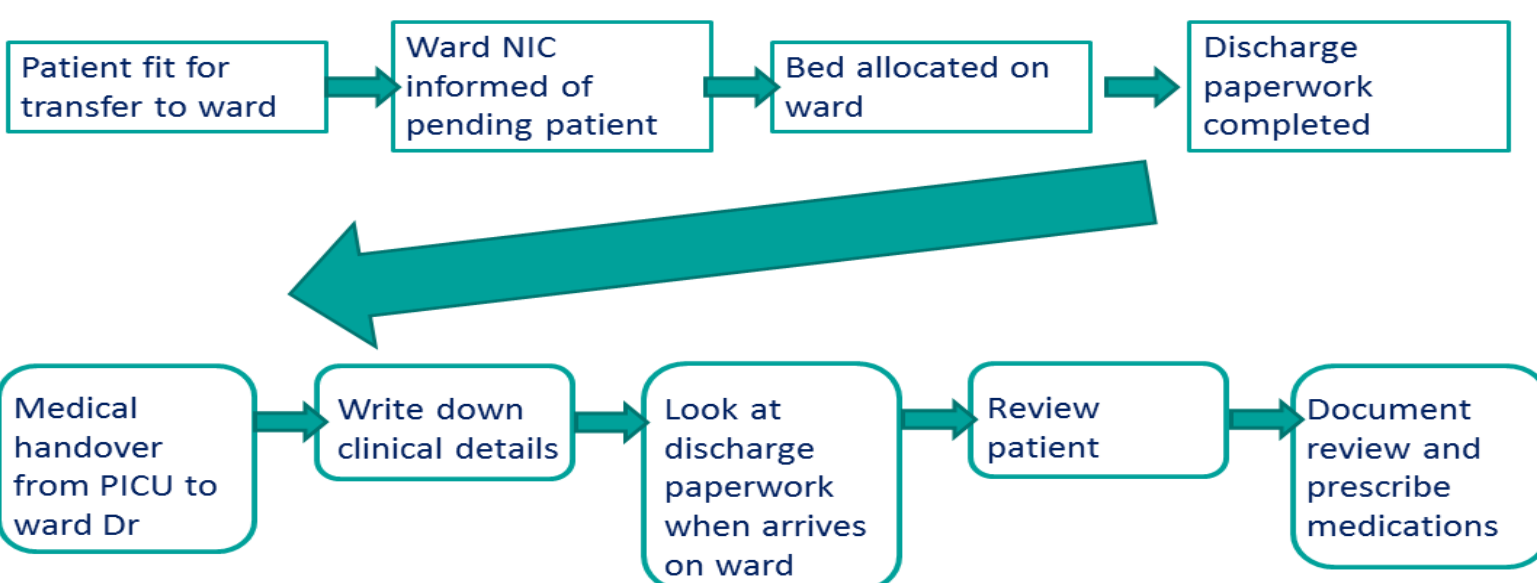
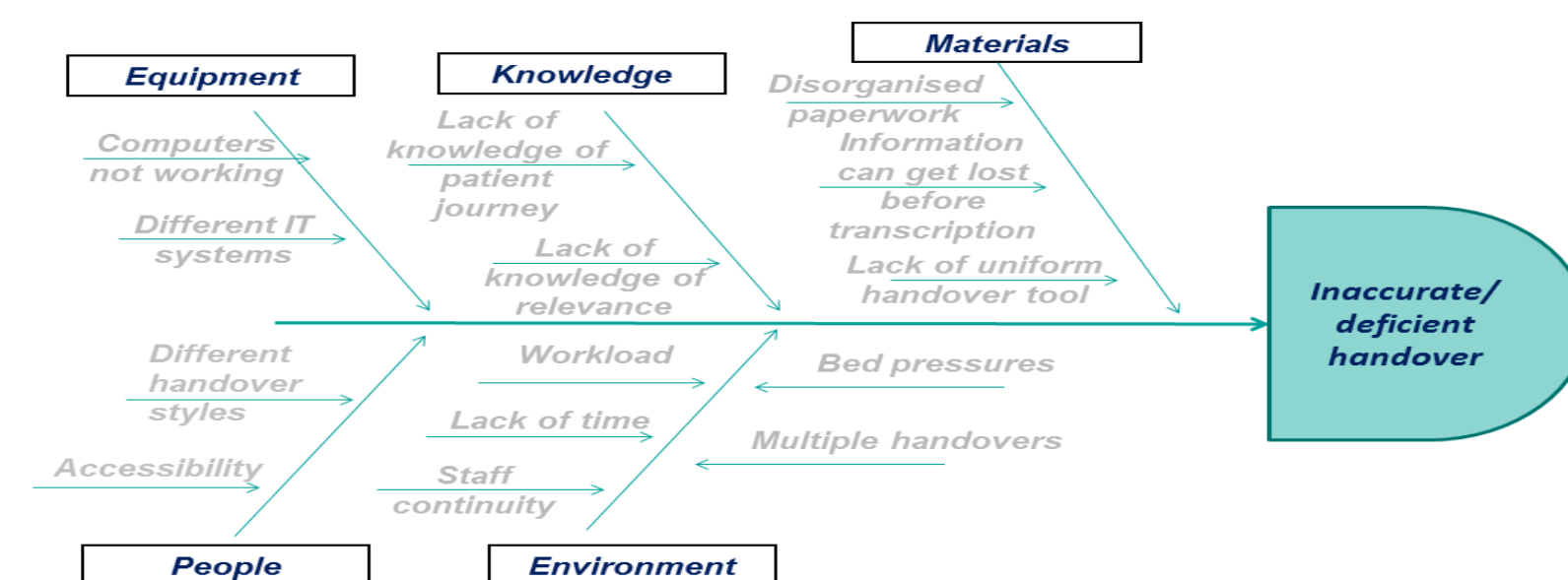
By August 2019, 100% of medical handovers from PICU to the ward will be of sufficient information to provide confidence to the receiving doctor to provide safe and great patient care

Measure

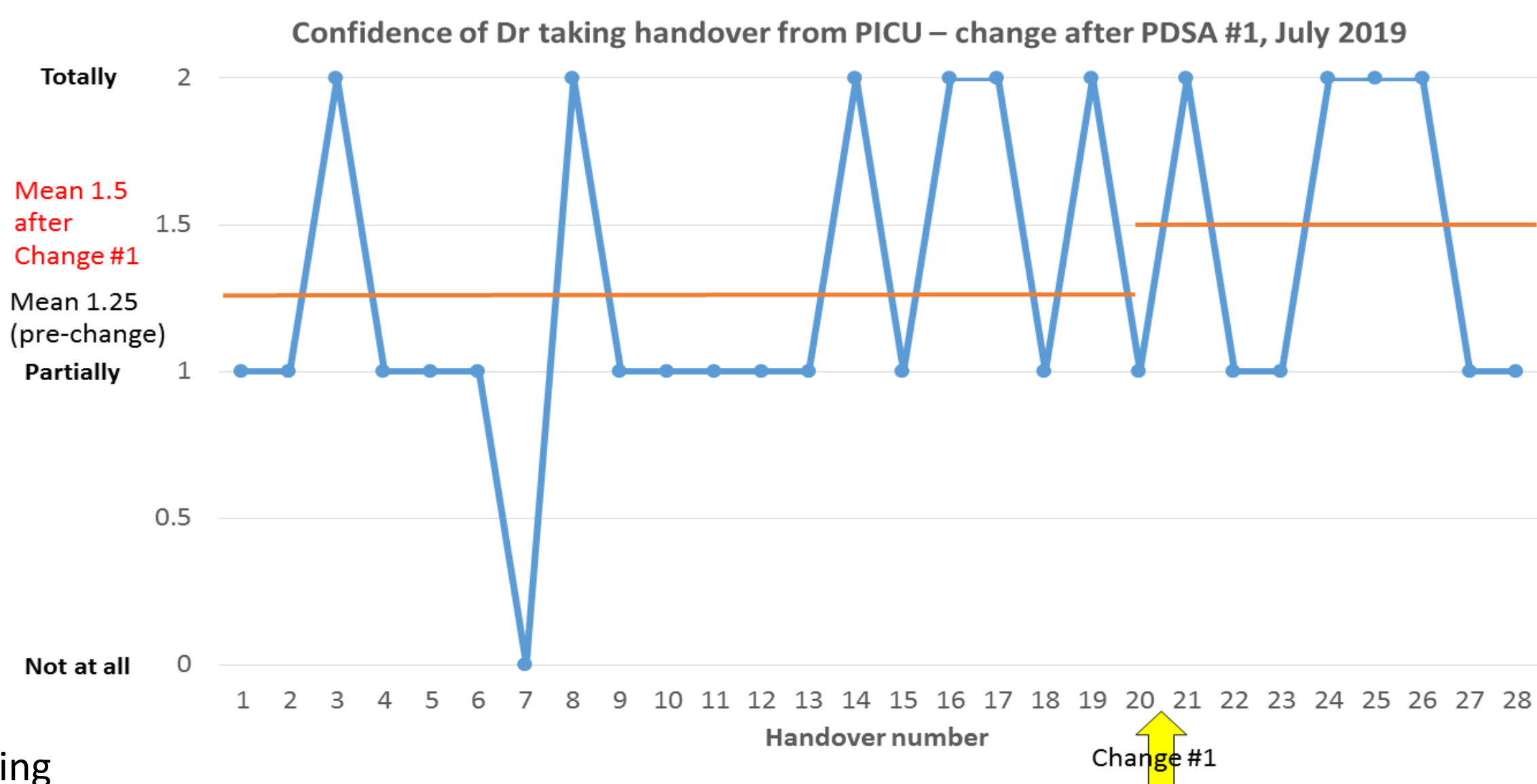
Ask Doctors how confident they feel giving safe care with the clinical information they received from PICU handovers – use a 3-point scale; record a tally

Inclusions: Received a PICU handover at the trust; Use most recent handover; Record first submission

Exclusions: Never taken PICU handover at the trust



PDSA Test #	PLAN	DO	STUDY	ACT
1	Use a paper proforma when receiving handovers	Make proforma, tell Drs to use it	Increase in mean confidence, feedback regarding form content/structure, some forget to use it	Modify proforma as per suggestions
2	Improve proforma	Modify proforma according to feedback	Increase in mean confidence, feedback from colleagues	Act upon feedback



Conclusions

- Increased mean confidence of doctors receiving handover from PICU after introduction of handover proforma
- Verbal feedback:
 - + Helpful prompt
 - + Good space to write
 - Proforma not always accessible at time (paper)
 - Information can still be missed

What next?

- PDSA #2 ongoing
- Improved availability of proforma
- Availability to all specialties/ward
- Increasing awareness
- Electronic version?
- Provide PICU doctors with copy?